



In this special edition of our newsletter you will find **IMPORTANT INFORMATION** regarding the security courses and how and where you obtain your wristband.

Read the sections that apply to you carefully and contact us right away if you have questions or doubts about what you are reading here.

The Hotline phone at +45 5052 2141 is open all days of the week between 8 am and 10 pm (08.00 and 22.00)

The Security Course

If you didn't attend the Kick-Off on May 19th in Sengeløse and you don't have a valid security course from 2010 or 2011 accredited on your member's card, then this information applies to you:

There will be two and only two options for English speaking volunteers to attend the required and mandatory security course. The one we strongly suggest you attend takes place on

Saturday, June 30th
11 am – 12.30 pm
(11.00 – 12.30)

If for some reason you are unable to attend on this date, the next security course will be held on

Wednesday, July 4th
6 pm – 7.30 pm
(18.00 – 19.30)

Volunteers attending the late course will have no other option than working all four of their shifts within the music-period which is why we strongly suggest that you make plans for attending the first one. You also won't have access to the Festival Sites before you have your wristband.

Both courses will be held at:

HAVSTEENSVEJ 11
ROSKILDE, DENMARK

[Click here](#) for an annotated map. It takes roughly 15 minutes to walk from the train-station to Havsteensvej. If you arrive by car, make sure to add amble time to the journey as there is on-going roadwork on the freeway and Roskilde is going to be very busy with incoming festival guests.

In order for us to plan ahead and let the festival know how many people will be attending, you must:

- Go to your [member's card](#)
- Go to the 'Comments' tab
- Write a comment stating if you will be attending the June 30th, or the July 4th course.

Optionally, give us a call on the hotline phone and let us know.

Wristband Assignment

We will be present at the security courses so that you can get your wristband once you have completed the course. This is also where you need to meet us if you already have a valid security course.

Look for our black STANDBYHOLDDET t-shirts. We will most likely be situated outside, by the tables, if the weather isn't too bad. We will be at the location from roughly 10.30am to 1.00 pm. (10.30 to 13.00).

As we only hand out your wristband to you personally, make sure to bring **valid picture identification** with you such as Passport, Driver's license or other official documents.

***Notice!** Health-insurance cards, credit-cards and similar will not be accepted.*

If – for any reason – you are unable to meet up, contact us as soon as possible to make alternate arrangements. Write a comment on your member's card or give us a call on the hotline phone.

***Notice!** It is entirely your responsibility to meet up for the security course and obtain your wristband (or as otherwise agreed upon). Without your wristband you will not have access to the location you are contractually obligated to meet at for your first work-shift.*