

## News letter 2

### Are you ready?

We hope you are, because we are almost reaching our goal, with the practical details. In this upcoming weekend, the basecamp is being created by our practical team.

This newsletter contains a lot of practical information, about what it means to be a Standby guard. There will also be information about your schedule and how to exchange shifts. This is also the letter where information about our safety course, and how to get your wristband.

### E-learning safety course

This course is for you who have not done it before, it is also meant for guards that have an outdated course in safety. Check your profile on the webpage to see if you have done it.

### Base-camp

Remember to order your ticket in the shop before the festival starts, that way our basecamp coordinator Ida or Dan will know how many they have to fill in the camp. Payment can be done on the homepage or at the basecamp from 12.00-14.00 in the office wagon. At your arrival, Ida or Dan will show you to your Tent spot. If you arrive outside these hours, your tent will be put in a temporary spot, try to avoid this.

**Notice:** please only bring a tent, that matches the number of people living in it, the basecamp has limited space. The basecamp coordinator will place more people in your tent, if you have way to much free space.

If you choose to not camp in the basecamp, we will refer you to Roskilde-festival's homepage for more information about the date, and time you can arrive. When you have your wristband you will have no need to order entrance booking, but you will have to wait in line.

### Food-ticket for basecamp

This year we will arrange dinner for our base-camp guards, this spreads over Saturday the 29 until Sunday the 7 (9 evenings).

The Price is 650,- DKr and can be bought at the homepage's Shop, where you also can read more about the conditions.

### Merchandise

All orders must be done before the 23 of June.

Remember that the payment deadline is Tuesday the 25<sup>th</sup> of June, unless a note in your order says otherwise. No unpaid orders or services will be accessible.

### Your Schedule.

In your members card - under the folder "Guard card"- you will find your Schedule for Roskilde 2014. The blue box will show you a overlook, and the orange spots will tell you shifts that are planned for you.

In the box below, with the green headline, you can see who is on that shift with you.

**Remember!** Be there in decent time before your shift starts.

If you choose to stay outside the Base-camp, you need to figure out how to get to your shift before it start. Walking to the MC- Camp area can take a while, especially if this is your first year. If you are delayed or simply cannot get to the MC-Camp, you have to call Zia **ASAP** and give notice of the problem.

We will send a text to your mobile about an hour before your shift starts. The text system is mostly stable, but especially on Roskilde festival, there have been trouble with the area-network. Make sure that you always are orientated about your own schedule.

If you need to use the homepage, you can always contact Zia or use the computer in the MC-Camp tent.

At the start of the festival, you will receive a text with your schedule. If there are any changes in your schedule "example shift trades", you will receive a new schedule and we encourage you to delete the old one, so you do not mistake them.

All relevant phone numbers will be texted to you, in a separate text at the beginning of the festival.

We advise you to write these numbers down on a note, if your phone either die on battery, your phone gets lost or stolen, you will have a chance of calling the MC-Camp.

The guard tent "MC-Camp" is mostly filled with people around the guard shifts therefor the tent is divided in two areas.

One for the new shift of guards and one for the old shift. Please take your seat in the new guards area, wait here until the VHA or an assistant greets you and register your arrival.

#### [Guard shift trade.](#)

If your schedule does not match the plans you have or music you want to hear, you can try to use our trading system.

Guard shift trading is done by going to your profile on the webpage, then press Guardcard (vagtkort) under your schedule. Here you can mark which shifts you want to trade and mark which shift you would like to have instead. We have made a walkthrough of the system – at Important messages "vigtige meddelelser" on our forum.

**NONE WILL BE ABLE TO TRADE SHIFTS SO THEY HAVE LESS THEN 2 SHIFT BEFORE THE MUSIC STARTS AND 2 SHIFT IN THE MUSIC PROGRAM.**

#### [On guard](#)

Make sure that you bring clothes for all situations if your shift starts and you are wearing t-shirt and shorts at 3pm it will end around midnight where it might be very cold or rainy, make sure to have your filled backpack with you.

When you are on your shift, the whole team will be divided in 4 different teams.

### **Cavaran-guard**

Standbyholdet caretakes the Caravan area once again.

But this year the caravan area will be divided in 2 areas, our area will be the one connected to the MC-camp and another association will take care of the area laying nearest to the big parking lot. The area we have is very large, and therefore we have two teams patrolling. We patrol and make sure that there are no fires lit, no trash bags and answer all questions we can from our festival guests.

### **MC- guard**

On the MC-camp we have a lot of bikers, they all must have a restricted area wristband to enter/leave our control post which is called MC1. Besides the control post we also patrol the mc camp and make sure that there are no fires lit, no trash, or simply hand out trash bags. Make sure to answer all questions we can from our festival guests.

### **Standby-guard**

When we get informed by the festival, that they are missing some guards in an area, we help and send what they need. Your VHA or his assistant will inform you where you have to go, who you will have to contact and how you get there. This is where your map in the "good to know" folder is brilliant, on your way there.

Also remember your launch bun from the fridge, you won't be sure to get back to the Basecamp before your shift ends. When your team arrives at the destination, one from your team must call the VHA to insure him that you have arrived and your shift there has started. Hereafter you are now a part of this areas team and will be set to work by that area coordinator. You will be working on equal terms as the other guards on this post.

When you leave the Basecamp, you will get a flyer that describe which work situations are acceptable and which are not. The area you arrive at will also have this flyer. Only a few of the people on the festival has read and understood this flyer, so be sure to read yours and contact your VHA if something is wrong.

When your shift is about to end, make sure that you inform the area coordinator that you are leaving now. Make sure to leave in a decent amount of time, so there is no trouble for you getting back to basecamp at the end of your shift. If the area coordinator tells you not to leave call your VHA about this issue.

### **Standby-guard on standby**

Being standby in the MC camp tent on basecamp happens often, being standby can easy result in a exchange where you will have to patrol either MC-camp or Caravan. When there is nothing to do, you can play some cards or go out in the sun near the tent and relax. Your are more ten welcome to bring your own book, magazine or game, but remember that the guard tent is a workplace, where you have to lower your voice and make room for people who are working,

In the guard tent we got free coffee and tee after the principals (do it yourself and if you empty fill it up) From our fridges you can buy Sodas and cold water, bring cash – no cards. Payment is always to the VHA or assistant.

## Your Wristband

You can get your wristband at the Basecamp from Saturday 28<sup>th</sup> of June. The address is - Elmelygårdsvej between nr 20 & 22 (find the gap between the two houses), 4000 Roskilde.

Wristbands wont be send with mail, they wont be picked up by your friend – we have to register that you picked it up.

Remember to bring **PHOTO ID** - passport, driver's license or ID card. These will be accepted

Health insurance card, study cards, or credit cards wont be accepted as Photo ID.

If you are in any way delayed or not able to show up on your shift contact the Hot-line on (+45 50 52 21 41 between 08-22) or make a notice on your members card at the homepage.

**Notice!** It's you and you alone, who are responsible for collecting your wristband and showing up for your shifts. Without your wristband and restricted area wristband, you will not have access to the Guard tent or the festival.

## Show responsibility

Show up and complete your shifts,

be sober "that means there are no sign of you being either drunk or affected by drugs"

If there is any doubt, we will ask you nice to take a drug or alcohol test, this is voluntarily but if you refuse or the test is positive, our contract will end.

## Zero tolerance

There is zero tolerance for using, selling or carrying drugs on the festival area. Also any kind of stealing or illegal entering, all of the above will be reported to the police and the Roskilde festival. And you will never have a chance to be on the Standbyhold again.

## We are missing a few guards!

Just a few more before we are full house – Help us and spread the word

We can use all the help we can get, and at the same time, you can win great prizes from our Shop [read more about](#) our recruitment program.

Also please go to our Facebook site – Like and Share

We will inform about the small changes that can affect you on the festival – also newsupdates and much more.

For now there is only to say – see you soon

## Standbyholdet

[www.standbyholdet.dk](http://www.standbyholdet.dk)

